

OnlineEd School Information

Contents effective as of March 29, 2016

Contact Information

OnlineEd, Inc.
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General email address: mail@onlineed.com

Website: <http://www.onlineed.com/>

Business Hours: 9am – 5pm, Monday – Friday. Limited tech support available on weekends.

Approval

This school is approved under RCW 18.85 RCW; inquiries regarding this or any other real estate school may be made to: Real Estate, Department of Licensing, PO Box 9021, Olympia, WA 98507

Real Estate Courses Available

Pre License

- Washington Real Estate Fundamentals
- Washington Real Estate Practices

Continuing Education

- Fair Housing
- Ethics
- Environmental Issues 1
- Environmental Issues 2
- Residential Property Inspection
- Risk Management
- Buyer Agency
- Advanced Contract Law
- Current Issues in Washington Residential Real Estate
- The Power of Staging
- Washington Advanced Real Estate Practices

- Washington Real Estate Law

School Policies

Admission & Registration

All courses are delivered online. Students may enroll in courses by using the website self-checkout system and pay with a credit card. Students may also enroll by phone by contacting the office during normal business hours.

Termination

Students do not need to take any action to discontinue a course. Students may be removed from a course enrollment by exhibiting behavior that is inflammatory, abusive, harmful for to personnel or other students, or that would constitute harassment.

Attendance

Online courses contain segments that include a variety of activities. Students must successfully complete all activities and assignments in the order in which they are presented to receive credit for the course. No partial credit will be awarded for partial completion.

Students may work at their own pace but must complete all clock hours that the course is designated for. Online courses have no obligatory schedule, and therefore shall have no penalty for absence. All work must be completed within the allotted period available for a course (generally one year unless otherwise stated).

Representation

All persons registering to take a course must personally complete all assignments and must sign an affidavit of identity, under penalty of perjury, which affirms that the person taking the course has been accurately identified and represented. No student may take a course in the name of any other person.

Grading

Quizzes and exams are scored by the computer. Each quiz will present a minimum passing score before the quiz is taken. Completion of the course requires passing a final examination with a minimum score of 70% or better. Students that fail a final exam may retake the final exam as many times as needed to pass. Certain courses may have requirements beyond those stated here.

Refund Policy

All tuition and fees paid for the course are refundable when: (a) the course of instruction is discontinued by OnlineEd and such discontinuation has prevented a student from completing the course; or (b) the enrollment of the student was procured as a result of any misrepresentation in promotion materials of the school, or representation made by an owner or employee of the school. All refunds will be completed within 30 days after the effective date of enrollment termination. Refunds will not be given to any student after the student has successfully registered in a course or courses, as

once registered, student has access to the registered courses. In hardship cases, OnlineEd may issue a refund at its sole discretion. OnlineEd does not issue retroactive partial refunds for courses that are subsequently discounted or put on sale after a student makes a purchase.

OnlineEd may honor post-sale rebate requests for differences in product pricing due to promotions or coupons only if the request is made within 3 business days of purchase. OnlineEd will not honor rebate requests for any products after 3 business days of purchase and will not price-match any competitor's products after a purchase is completed.

Technical Requirements

Students only need a computer or mobile device with an internet connection. OnlineEd courses work on all modern browsers and operating systems including Microsoft Internet Explorer, Google Chrome, Mozilla Firefox, Apple Safari, Opera, iPhone / iOS, and Android-based mobile devices, smartphones, and tablets. Courses are entirely web-based and do not require any software to be downloaded or installed.

Availability

Online courses are available all day, every day after enrollment. Courses are made available to students immediately upon purchase. Instructor and technical support are available during normal office hours of 9:00am – 5:00pm Pacific Standard Time on Monday through Friday, excluding holidays. Access to this course is available for 365 days from enrollment unless stated otherwise.

Instructor Support

You will be assigned an instructor when you register. You may contact your instructor by email if you have questions regarding the content. Technical support questions should be directed to OnlineEd, Inc. and not your instructor. Students are not required to use this service. OnlineEd reserves the right to refuse instructor support to students that abuse this service.